



## HYATT GOLD PASSPORT FACT SHEET

<b>NAME OF PROGRAM</b>	Hyatt Gold Passport®
<b>DESCRIPTION</b>	The global loyalty program for Hyatt®
<b>INTRODUCTION DATE</b>	April 1, 1987
<b>EXPIRATION DATE</b>	The program is ongoing.
<b>PARTICIPATING HOTELS</b>	Available at all Park Hyatt®, Andaz®, Grand Hyatt®, Hyatt Regency®, Hyatt Place®, Hyatt Summerfield Suites® and Hyatt Residence Club Resort™ locations worldwide.
<b>PROGRAM ENROLLMENT</b>	New members may enroll in Hyatt Gold Passport online at <a href="http://goldpassport.com">goldpassport.com</a> , by calling 1-800-51-HYATT or visiting the front desk of any Hyatt hotel. Members will receive a Hyatt Gold Passport account number immediately upon enrollment. There is no membership fee.
<b>GUEST SERVICE FEATURES</b>	<p>All Hyatt Gold Passport members will enjoy numerous privileges and benefits at Hyatt hotels and resorts starting with the very first stay. Hyatt Gold Passport members receive a wide range of exclusive privileges:</p> <ul style="list-style-type: none"><li>• Earn five Hyatt Gold Passport points for every eligible dollar spent at Hyatt locations worldwide<sup>1</sup></li><li>• Redeem points for exciting rewards including free nights with no blackout dates – you're welcome to any available standard room<sup>2</sup></li><li>• Convert points to miles for travel with more than 30 participating Travel Partners</li></ul>
<b>MEMBERSHIP LEVELS</b>	Hyatt Gold Passport offers two elite membership levels with which to reward its most loyal guests. Benefits of elite status are available when staying at Park Hyatt, Andaz, Grand Hyatt and Hyatt Regency locations. Select in-hotel tier benefits are available at Hyatt Place and Hyatt Summerfield Suites properties.

**Platinum Level:** *Platinum membership requires completion of five eligible stays or 15 eligible nights at any Hyatt within a calendar year.*

- Achieve rewards faster with a 15% point bonus when choosing points for your stay
- Enjoy a preferred room including rooms on higher floors or larger rooms, based on availability upon arrival<sup>3</sup>
- Receive the confirmed bed type at check-in<sup>4</sup>
- Stay connected with complimentary in-room Internet access<sup>5</sup>
- Expedite check-in at a dedicated area for elite members<sup>6</sup>
- Ensure a room is always available with our 72-hour guarantee<sup>7</sup>
- Extend your stay until 2:00 p.m. with a late check out request<sup>8</sup>
- Book reservations through an exclusive Platinum line

**Diamond Level:** *Diamond membership requires completion of 25 eligible stays or 50 eligible nights at any Hyatt in a calendar year.*

- Achieve rewards even faster with a 30% point bonus when choosing points for your stay
- Enjoy the best room available upon arrival, excluding suites<sup>9</sup>
- Receive exclusive access to the Regency Club or Grand Club lounge featuring complimentary continental breakfast and evening hors d'oeuvres<sup>10</sup>. Enjoy daily complimentary full breakfast in hotels without a club lounge<sup>6</sup>
- Treat yourself to a suite upgrade at the time of reservation four times annually on paid room nights<sup>11</sup>
- Receive a special welcome point bonus or food and beverage amenity during each stay<sup>12</sup>
- Receive a nightly room refresh<sup>13</sup>
- Receive the confirmed bed type at check-in<sup>4</sup>
- Stay connected with complimentary in-room Internet access<sup>5</sup>
- Expedite check-in at a dedicated area for elite members<sup>6</sup>
- Ensure a room is always available with our 48-hour guarantee<sup>7</sup>
- Extend your stay until 4:00 p.m. with a late check out request<sup>8</sup>
- Book reservations through an exclusive Diamond line

## EARNING

**Points or Miles:** Members receive five Hyatt Gold Passport points per eligible dollar spent at Hyatt to use towards free nights. Members may choose miles instead of points and earn 500 miles\* per stay toward free travel with 34 participating travel partners.

**Car Rentals:** Members may also earn 300 Hyatt Gold Passport points when renting from Avis or Sixt Rent-a-Car (Europe only).

A Hyatt stay is not required.

\*Use of the term 'miles' is a generic term that refers to all travel partner currency, including credits, kilometers, miles and points.

## TRAVEL PARTNERS

When choosing miles for stays, members may select from among Hyatt's 34 participating travel partners:

Aeroméxico (1,000 kilometers), Air Canada, Air China (800 kilometers), Air France/KLM, Alaska Airlines, All Nippon Airways, American Airlines, Amtrak (500 points), Asiana Airlines, British Airways, Cathay Pacific Airways, China Airlines, China Eastern Airlines (800 points), Continental Airlines, Delta Air Lines, Emirates, JAL, Jet Airways, Korean Air, LAN (1,000 kilometers), Lufthansa, Mexicana (625 miles), Midwest Airlines, Northwest Airlines, Qantas Airways (600 or 1,000 points), Royal Brunei Airlines, Singapore Airlines, South African Airways, Southwest Airlines (0.5 credits), Thai Airways International, Turkish Airlines, United Airlines, US Airways and Virgin Atlantic Airways (750 miles).

## AWARDS

**Free Nights and Upgrades:** Members may redeem Hyatt Gold Passport points for free night awards at Park Hyatt, Andaz, Grand Hyatt, Hyatt Regency, Hyatt Place, Hyatt Summerfield Suites and Hyatt Residence Club Resort locations worldwide. Members may also redeem Hyatt Gold Passport points for an upgrade to a Regency/Grand Club room or a suite at Hyatt.

**Convert Points to Miles:** Members have the option to convert their Hyatt Gold Passport points to airline miles with participating travel partners at a ratio of 2.5 Hyatt Gold Passport points to one airline mile. Members can also earn 5,000 bonus miles when they redeem 50,000 points for miles: The initial 20,000 miles are received, plus 5,000 bonus miles, for a total of 25,000 miles.

**Transfer or Purchase Points:** All members may transfer awards or combine points with another Hyatt Gold Passport member to redeem an award. Points can also be purchased in increments of 1,000, up to 40,000 points per calendar year.

Members may book most free night awards online at [goldpassport.com](http://goldpassport.com) or by calling 1-800-30-HYATT.

## ON-LINE FUNCTIONALITY

**Goldpassport.com:** Members who visit [goldpassport.com](http://goldpassport.com) can:

- Create a user password of their choice
- View a detailed history of their stays, award redemption and bonuses
- See a list of upcoming Hyatt reservations
- Append a Hyatt Gold Passport number to upcoming Hyatt reservations
- Learn about exclusive special offers for Hyatt Gold Passport members
- Book select free night awards
- Request points-to-miles conversions
- Update Membership Profile
- Track status in Hyatt Gold Passport promotions
- Request retroactive credit for a past stay
- View the website in one of eight languages, including English, French, German, Japanese, Korean, Simplified Chinese, Spanish and Traditional Chinese

**FOR MORE INFORMATION  
CONTACT**

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For complete program information and terms and conditions, visit  
goldpassport.com, call 1-800-30-HYATT, or write to Hyatt Gold Passport,  
P.O. Box 27089, Omaha, Nebraska 68127-0089.

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- 1 Earning at Hyatt Residence Club™ Resorts is only valid on eligible room rates
- 2 Not available at Hyatt Residence Club Resorts
- 3 Excludes Regency / Grand Club rooms and suites. Not available at Hyatt Place®, Hyatt Summerfield Suites® and Hyatt Residence Club Resorts
- 4 Request must be made at time of reservation; not available at Hyatt Residence Club Resorts
- 5 Daily complimentary in-room Internet access will be provided during a paid or an award stay. Internet access may be wired or wireless and varies by property. If the hotel offers wired and wireless internet services, it is at the hotel's discretion which internet service to provide.
- 6 Not available at Hyatt Place, Hyatt Summerfield Suites, or Hyatt Residence Club Resorts
- 7 Guarantee not valid at Hyatt resorts, Hyatt Residence Club Resorts, or during extraordinary room demand
- 8 Subject to availability at Hyatt resorts and casinos. Not available at Hyatt Residence Club Resorts
- 9 Includes Regency Club™, Grand Club™ or view rooms; not available at Hyatt Place, Hyatt Summerfield Suites and Hyatt Residence Club Resorts
- 10 During periods of high demand access to the Regency Club or Grand Club lounge may not be available; therefore, complimentary full breakfast for each registered guest and 2,500 bonus points will be given
- 11 Suite upgrade is valid on paid nights, for a maximum of 7 consecutive nights; excludes Hyatt Regency Kyoto, Hyatt Regency Paris-Madeleine, Park Hyatt Sydney, Park Hyatt Beaver Creek Resort and Spa, Hyatt Place, Hyatt Summerfield Suites and Hyatt Residence Club Resorts.
- 12 Welcome amenity consists of the following: at Park Hyatt, Grand Hyatt and Hyatt Regency properties in the U.S., Canada and the Caribbean; a choice of 1,000 bonus points or Food and Beverage option; at Andaz hotels in North America a choice of a locally inspired amenity, \$15 Food and Beverage credit or 1,000 bonus points; at Park Hyatt, Andaz, Grand Hyatt and Hyatt Regency properties outside of North America a Food and/or Beverage amenity will be provided; at Hyatt Place a choice of 500 bonus points or a complimentary beverage; at Hyatt Summerfield Suites a choice of 500 bonus points or a \$5 credit in the Guest Market; at Hyatt Residence Club Resorts 500 bonus points will be awarded.
- 13 The nightly room refresh may vary by location and may include light housekeeping service and bedroom turndown. Not valid at Hyatt Place, Hyatt Summerfield Suites and Hyatt Residence Club Resorts.

*These benefits are subject to the complete Hyatt Gold Passport Program Terms and Conditions.*