



HYATT GOLD PASSPORT FACT SHEET

NAME OF PROGRAM	Hyatt Gold Passport™
DESCRIPTION	The global loyalty program for Hyatt Hotels & Resorts™
INTRODUCTION DATE	April 1, 1987
EXPIRATION DATE	The program is ongoing.
PARTICIPATING HOTELS	Available at all Park Hyatt™, Andaz™, Grand Hyatt™, Hyatt Regency™, Hyatt Place™, Hyatt Summerfield Suites™ and Hyatt Vacation Club Resort™ locations worldwide.
PROGRAM ENROLLMENT	New members may enroll in Hyatt Gold Passport online at goldpassport.com , by calling 1-800-51-HYATT or by filling out an application at the front desk of any Hyatt hotel. Members will receive a Hyatt Gold Passport account number immediately upon enrollment. There is no membership fee.
GUEST SERVICE FEATURES	<p>All Hyatt Gold Passport members will enjoy numerous privileges and benefits at Hyatt hotels and resorts starting with the very first stay. The Hyatt Gold Passport program was redesigned in April 2009 to be more generous and more rewarding for members. Hyatt Gold Passport members can now take part in a wider range of exclusive privileges:</p> <ul style="list-style-type: none">• Earn five Hyatt Gold Passport points for every eligible dollar spent at Hyatt locations worldwide¹• Redeem points for exciting rewards including free nights with no blackout dates – you're welcome to any available standard room² (added April 2009)• Convert points to miles for travel with more than 30 participating Travel Partners• Request a 2:00 p.m. late check out, subject to availability
MEMBERSHIP LEVELS	Hyatt Gold Passport offers two elite membership levels with which to reward its most loyal guests. Benefits of elite status are available when staying at Park Hyatt, Andaz, Grand Hyatt and Hyatt Regency locations. Select in-hotel tier benefits are available at Hyatt Place and Hyatt Summerfield Suites properties.

Platinum Level: *Platinum membership requires completion of five eligible stays or 15 eligible nights at any Hyatt within a calendar year.*

- Achieve rewards faster with a 15% point bonus on each stay
- Enjoy the best room available within the category booked² (added April 2009)
- Receive your requested bed type at check-in³
- Stay connected with complimentary Internet access⁴ (added April 2009)
- Expedite check-in at a dedicated area for elite members⁵ (added April 2009)
- Ensure a room is always available with our 72-hour guarantee⁶ (added April 2009)
- Book reservations through an exclusive Platinum line
- Receive a special award after every third stay offering a choice of bonus points, food and beverage amenities, room upgrades and more

Diamond Level: *Diamond membership requires completion of 25 eligible stays or 50 eligible nights at any Hyatt in a calendar year.*

- Achieve rewards even faster with a 30% point bonus on each stay
- Enjoy the best room available including Regency Club™ or Grand Club™ rooms⁷ (added April 2009)
- Receive exclusive access to the Regency Club or Grand Club lounge featuring complimentary continental breakfast and evening hors d'oeuvres. Enjoy daily complimentary full breakfast in hotels without a club lounge⁸
- Treat yourself to a suite upgrade four times annually on paid room nights⁹ (added April 2009)
- Receive a special welcome point bonus or food and beverage amenity during each stay¹⁰
- Receive your requested bed type at check-in³
- Stay connected with complimentary Internet access⁴ (added April 2009)
- Expedite check-in at a dedicated area for elite members⁵ (added April 2009)
- Ensure a room is always available with our 48-hour guarantee⁶ (added April 2009)
- Book reservations through an exclusive Diamond line

EARNING

Points or Miles: Members receive five Hyatt Gold Passport points per eligible dollar spent at Hyatt to use towards free nights. Members may choose miles instead of points and earn 500 miles* per stay toward free travel with 34 participating travel partners.

Car Rentals: Members may also earn 300 Hyatt Gold Passport points when renting from Avis or Sixt Rent-a-Car (Europe only).

A Hyatt stay is not required.

*Use of the term 'miles' is a generic term that refers to all travel partner currency, including credits, kilometers, miles and points.

TRAVEL PARTNERS

When choosing miles for stays, members may select from among Hyatt's 34 participating travel partners:

Aeroméxico (1,000 kilometers), Air Canada, Air China (800 kilometers), Air France/KLM, Alaska Airlines, All Nippon Airways, American Airlines, Amtrak (500 points), Asiana Airlines, British Airways, Cathay Pacific Airways, China Airlines, China Eastern Airlines (800 points), Continental Airlines, Delta Air Lines, Emirates, JAL, Jet Airways, Korean Air, LAN (1,000 kilometers), Lufthansa, Mexicana (625 miles), Midwest Airlines, Northwest Airlines, Qantas Airways (600 or 1,000 points), Royal Brunei Airlines, Singapore Airlines, South African Airways, Southwest Airlines (0.5 credits), Thai Airways International, Turkish Airlines, United Airlines, US Airways and Virgin Atlantic Airways (750 miles).

AWARDS

Free Nights and Upgrades: Members may redeem Hyatt Gold Passport points for free night awards at Park Hyatt, Andaz, Grand Hyatt, Hyatt Regency, Hyatt Place, Hyatt Summerfield Suites and Hyatt Vacation Club Resort locations worldwide. Members may also redeem Hyatt Gold Passport points for an upgrade to a Regency/Grand Club room or a suite at Hyatt.

Convert Points to Miles: Members have the option to convert their Hyatt Gold Passport points to airline miles with participating travel partners at a ratio of 2.5 Hyatt Gold Passport points to one airline mile. Members can also earn 5,000 bonus miles when they redeem 50,000 points for miles: The initial 20,000 miles are received, plus 5,000 bonus miles, for a total of 25,000 miles.

Transfer or Purchase Points: All members may transfer awards or combine points with another Hyatt Gold Passport member to redeem an award. Members may also purchase up to 10% of the total points required for redemption at US \$10 for every 500 points, up to 10,000 points within a calendar year.

Members may book most free night awards online at goldpassport.com or by calling 1-800-30-HYATT.

ON-LINE FUNCTIONALITY

Goldpassport.com: Members who visit goldpassport.com can:

- Create a user password of their choice
- View a detailed history of their stays, award redemption and bonuses
- See a list of upcoming Hyatt reservations
- Append a Hyatt Gold Passport number to upcoming Hyatt reservations
- Learn about exclusive special offers for Hyatt Gold Passport members
- Book select free night awards
- Request points-to-miles conversions
- Update Membership Profile
- Track status in Hyatt Gold Passport promotions
- Request retroactive credit for a past stay
- View the website in one of eight languages, including English, French, German, Japanese, Korean, Simplified Chinese, Spanish and Traditional Chinese

**FOR MORE INFORMATION
CONTACT**

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For complete program information and terms and conditions, visit
goldpassport.com, call 1-800-30-HYATT, or write to Hyatt Gold Passport,
P.O. Box 27089, Omaha, Nebraska 68127-0089.

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- 1 Earning valid only on eligible room rates at Hyatt Vacation Club™ Resorts excluding incidental charges
- 2 Not available at Hyatt Vacation Club Resorts
- 3 Request must be made at time of reservation; not available at Hyatt Vacation Club Resorts
- 4 Daily complimentary Internet access will be provided during a paid or an award stay. Internet access may be wired or wireless and varies by property. If the hotel offers wired and wireless internet services, it is at the hotel's discretion which internet service to provide.
- 5 Not available at Andaz™, Hyatt Place™, Hyatt Summerfield Suites™, or Hyatt Vacation Club Resorts
- 6 Guarantee not valid at Hyatt resorts, Hyatt Vacation Club Resorts, or during extraordinary room demand
- 7 Excludes suites; not available at Hyatt Vacation Club™ Resorts
- 8 During periods of high demand access to the Regency Club or Grand Club lounge may not be available; therefore, complimentary full breakfast for each registered guest and 2,500 bonus points will be given. Not available at Hyatt Place™, Hyatt Summerfield Suites™, or Hyatt Vacation Club Resorts
- 9 Suite upgrade awards valid on stays of seven nights or less; excludes Premier, Presidential and Diplomatic Suites. Not available at Hyatt Regency Kyoto, Hyatt Regency Paris-Madeleine, Park Hyatt Sydney and Park Hyatt Beaver Creek Resort, Hyatt Place Hyatt Summerfield Suites, or Hyatt Vacation Club Resorts
- 10 Welcome amenity consists of the following: at Hyatt properties in the U.S., Canada and Caribbean; a choice of 1,000 bonus points or Food and Beverage option; at Hyatt properties outside of North America and Andaz™ hotels a Food and Beverage amenity will be provided; at Hyatt Place and Hyatt Summerfield Suites a choice of 500 bonus points or Food and Beverage amenity; at Hyatt Vacation Club Resorts 500 bonus points will automatically be awarded