

HYATT SPAS

SANITAS PER AQUAS™

HYATT SPAS GLOBAL PORTFOLIO FACT SHEET

DESCRIPTION	Comprises a collection of more than 60 individualized spa concepts based on the indigenous influences and local practices of each spa's location. Hyatt Spas draws from current spa knowledge and teachings, rigorous industry research, and the original definition of spa (with its philosophy of <i>sanitas per aquas</i> , Latin for <i>healing by waters</i>) to combine water, nature and cultural tradition into distinctive, authentic experiences.
INTRODUCTION DATE	Hyatt Spas was formally launched in 2011; Hyatt entered the full service spa world in 1972, at Hyatt Bali, Indonesia.
PARTICIPATING HOTELS	Active at more than 60 select Hyatt properties in settings that range from urban to resort, including five "residential" spas, a concept pioneered by Hyatt.
THE FOUR PILLARS OF HYATT PURE	The four pillars of Hyatt Spas provide the guiding principles for every element of Hyatt-developed and operated spas.
<i>Authenticity</i>	Hyatt Spas delivers culturally authentic treatments based on the local cultures, wellness philosophies and traditions of each location. By utilizing proven techniques, treatments achieve optimal results.
<i>Cultural Sensitivity</i>	Hyatt Spas creates a strong sense of place by interpreting the methods of health care, stress relief and wellness practices of each cultural destination. This window into wellness provides guests with an indigenous experience that incorporates regional product and design elements, as well as both age-old and modern techniques founded in, or relevant to the spa's location.
<i>Zero-Based Philosophy</i>	A zero-based philosophy means always developing the best product, but never replicating concepts. Each Hyatt spa is developed as an individual and unique destination experience, designed to organically link with the specific traditions of its location.
<i>Guest-centricity</i>	Hyatt Spas assures that all services revolve around the guest, creating customized treatments based on guests' personal goals, needs and desires. Residential spa rooms are also available at select resorts to intensify the experience.

SELECTIONS FROM THE HYATT SPAS GLOBAL PORTFOLIO

Kriya Spa ***Grand Hyatt Bali, Indonesia***

A contemporary and luxurious translation of early Balinese wellness traditions, Kriya Spa opened in 2007 and was inspired by the magnificent architecture of an ancient Balinese water palace. Based on rituals of

harmony, purity, energy and bliss, treatments are derived from traditional Hindu, Jamu and Ayurveda philosophies.

Spa Avania

Hyatt Regency Scottsdale Resort and Spa at Gainey Ranch, Arizona

Inspired by the dramatic sunrises and sunsets coloring the Arizona desert sky, Spa Avania has created an experience that integrates treatments with an Indian Ayurvedic philosophy of time. Each holistic treatment is a total-immersion experience that meets the dynamic, cyclical needs of the body, stimulating all senses.

Spa Django

Hyatt Regency Lost Pines Resort and Spa, Texas

Spa Django is named both for Django Reinhart, the great guitar musician, and the word *django's* literal translation, *I awake*. Its treatments are designed to enliven the senses through music, art, nature, touch, movement and fun. The spa's sound and vibration therapies, indigenous ingredients and special *good luck* ceremonies awaken guests from the inside out. Classes in herbal gardening, gypsy dance and fortune telling are also offered.

Riraku Spa

Hyatt Regency Kyoto, Japan

Located in the heart of Kyoto, Japan, Riraku Spa provides results-oriented spa treatments based on both Eastern and Western traditions, including the rare and ancient Japanese Hammer Therapy. Shiatsu, acupuncture, moxibustion and aromatherapy are also available. Highly trained therapists provide consultations and treatments tailored specifically to each guests' individual needs.

Sereno Spa

Park Hyatt Goa Resort and Spa, India

A complete health and wellness destination, Sereno Spa offers holistic treatments that uniquely combine therapies inspired by Ayurvedic and yogic traditions with contemporary spa principles such as thalassotherapy, aromatherapy and energy healing. Individually tailored treatments and nutritional and lifestyle programs are offered following a consultation with one of Sereno's ayurvedic doctors.

Anara Spa

Grand Hyatt Kauai Resort and Spa, Hawaii

Set in oceanfront splendor reminiscent of the 1920-30s, Anara Day Spa offers innovative Kauai spa treatments that integrate Hawaiian culture, nature's healing powers and a therapist's nurturing touch. An intimate outdoor tropical village (Houlu Kau'I) provides natural open-air settings for treatments. The spa offers private lava rock showers, steam grottos, and indoor / outdoor wellness areas.

Stillwater Spa

Park Hyatt Toronto, Canada

Set in the heart of Toronto's fashionable Yorkville, Stillwater Spa offers the soothing sounds of waterfalls and streams as a disconnect from the urban world. Treatments use innovative, trendsetting products in harmony with the five key elements of plant, water, stone, grain and air. With 17 treatment rooms, an aqua therapy room, a couples' massage room, tea

lounge, fitness center, steam room, sauna and whirlpool, Stillwater Spa offers complete tranquility.

Le Spa

Park Hyatt Paris-Vendôme, France

Enjoy French classical architecture on the prestigious Rue de la Paix in luxurious facilities that include a fitness center, limestone steam rooms and saunas, a whirlpool bath and Turkish bath, three treatment rooms and one couples' room, each with wood floors, rich mahogany walls, stone showers and gilded cornices. Le Spa has been entirely remodeled to accentuate the feeling of an exclusive sanctuary, enhanced by scents created by the house perfumier Blaise Mautin.

AKO Spa

Grand Hyatt Santiago, Chile

Set in an exclusive residential neighborhood, yet easily accessible, AKO Spa provides a true resort spa and wellness experience in the heart of the city. The 3-story free-standing facility comprises saunas, an ultra modern fitness and aerobic studio, a lagoon-style swimming pool with waterfall, two floodlit clay tennis courts and lush gardens.

Ahin Spa

Palacio Duhau - Park Hyatt Buenos Aires, Argentina

Set within over 8,000 square feet of water-inspired tranquility, Ahin Spa offers: an indoor heated swimming pool; five spa rooms including two spa suites with special tubs, two individual treatment rooms and one hydrotherapy room, each flooded with natural daylight and overlooking the beautiful patios of Palacio Duhau; specially designed rituals that balance the body according to the different times of the day; personalized music menu and tea blends; and a fitness studio.

RESIDENTIAL SPA EXPERIENCES

Hyatt Spas, a pioneer of the *Residential Spa Experience*, provides guests with a seamless hospitality experience through unique, purpose-built residential spa suites currently available at four select resorts including The Barai at Hyatt Regency Hua Hin, Amara at Park Hyatt Dubai, i.sawan at Grand Hyatt Erawan Bangkok, and Plateau at Grand Hyatt Hong Kong. Offering customized treatments based on guests' requests, along with a creative full-service menu, overnight facilities extend guests' spa experiences into a private suite or villa with added amenities such as wet and dry in-room treatments, luxurious oversized soaking bathtubs and steam showers.

The Barai

Hyatt Regency Hua Hin, Thailand

Designed by renowned Thai architect Mr. Lek Bunnag, the 4.5-acre Barai offers a mysterious dreamscape in which every object tells a story and where guests will find shelter, enchantment and renewal. The spa delivers a seamless integration of traditional Thai herbal therapies with the contemporary science of wellness. The facility features eight residential spa suites and 18 private treatment rooms.

Amara

Park Hyatt Dubai, United Arab Emirates

Set amidst the calm tranquility of adjoining private courtyards, Amara is in perfect harmony with the retreat atmosphere of the Park Hyatt Dubai, a luxury waterfront property adjacent to the world-famous Dubai Creek Golf & Yacht Club. The exclusive spa features eight private treatment rooms and eight residential spa suites offering treatments based on the luxury products of French beauty house Carita.

i.sawan

Grand Hyatt Erawan Bangkok, Thailand

i.sawan, which translates literally as *garden in the sky*, also embraces its mythical definition as the *fifth level of heaven*, offering a rejuvenating retreat from the rigors of urban living. Nestled in the hotel's fifth level garden, the spa offers six exquisitely appointed residential spa cottages, nine treatment bungalows, a swimming pool and fitness center amidst the lush hedgerows, frangipani trees and pathways of the garden. Spa packages utilize Italian-made Comfort Zone skincare products exclusive to i.sawan in Thailand.

Plateau

Grand Hyatt Hong Kong, People's Republic of China

Conceived as a tranquil retreat within one of the world's busiest cities, Plateau occupies more than 80,000 square feet across the entire 11th floor of the hotel and provides 23 spa guestrooms. Hyatt's first residential spa facility, Plateau boasts an additional nine treatment rooms - each featuring a 164-foot long heated pool, courtyard with harbor views, Vichy shower, Hammam steam room and state-of-the-art fitness center. Treatments feature a mixture of European and Asian therapies exclusively developed for the spa and using Decleor and Carita skin-care products.

ONLINE FUNCTIONALITY

hyattspas.com

Whether exploring an indoor/outdoor residential spa room at *Amara* at *Park Hyatt Dubai* or researching a music-based wellness therapy at *Spa Django* at *Hyatt Regency Lost Pines Resort and Spa*, guests will find it at hyattpure.com. A complete introduction to **Hyatt Spas** extensive catalog of culturally rich spa experiences, the highly interactive Web site features eye-popping photography and complete treatment menus. Guests may also locate a spa in their area, plan upcoming travels, view special offers and promotions, purchase Hyatt Spa gift certificates or read about **Hyatt Spas** news.

AWARDS

2008 Spa Finder Reader's Choice Awards

- Hyatt Hotels & Resorts - best spa brand
- Park Hyatt Toronto Stillwater Spa - best urban spa
- Park Hyatt Beaver Creek - best in winter sports
- Park Hyatt Dubai - best interior design

2009 Asia Spa & Wellness Awards

- Best Spa Group
- Best Hotel Spa - Grand Hyatt Hong Kong - Plateau
- Best Wellness Center - Hyatt Regency Dongguan - Song Spa
- Best Resort Spa - Hyatt Regency Hua Hin - The Barai
- Best Spa Ambience - Hyatt Regency Hua Hin - The Barai

2009 Travel + Leisure - Top Spas in the U.S., Mexico, the Caribbean and Canada

- Grand Hyatt Kauai Resort and Spa – Anara Spa
- Hyatt Regency Tamaya Resort & Spa
- Park Hyatt Beaver Creek Resort & Spa – Allegria Spa

2009 Condé Nast Traveler Hot List Spas

- Park Hyatt Beijing - Tian Spa
- Park Hyatt Shanghai - Water's Edge Spa
- Grand Hyatt Singapore – Damai Spa

VIVA 2009 Beauty Style Awards

- Park Hyatt Dubai - Best Destination Spa in Dubai (Amara Spa)

Today Readers' Choice Survey 2009

- Park Hyatt Goa - Best Spa in India

2009 Harper's Bazaar Magazine – Best Girls' Day Out Spa

- Grand Hyatt Singapore – Damai

The Singapore Women's Weekly Best Luxurious Spa and Best Overall Body Wellness Treatment 2009

- Grand Hyatt Singapore - Damai

Lifestyle & Travel Best Urban Spa 2009

- Grand Hyatt Singapore - Damai

Spas of America - Top Spas

- Hyatt Regency Scottsdale - Spa Avania
 - Top 30 Spas in America 2009
 - #1 Spa in Phoenix/Scottsdale 2009

Pevonia Asia Spa India Awards 2009

- Best Resort Spa – Park Hyatt Goa - Sereno Spa

2010 Forbes Travel Guide Four Star rating

- Park Hyatt Toronto - Stillwater Spa

2010 Condé Nast Traveler Readers' Poll: Top 240 Spas

- Top Resort Spas – U.S. Mainland
 - #11 Hyatt Regency Tamaya Resort and Spa – Tamaya Mist Salon & Spa
 - #51 Park Hyatt Beaver Creek – Allegria Spa
 - #66 Hyatt Regency Huntington Beach Resort and Spa – Pacific Waters
 - #68 Hyatt Key West – Jala Spa
 - #71 Hyatt Regency Hill Country Resort and Spa – Windflower Spa
 - #73 Hyatt Regency Scottsdale Resort and Spa – Spa Avania
- Top Resort Spas – Hawaii
 - #5 Grand Hyatt Kauai Resort and Spa – Anara Spa
 - #17 Hyatt Regency Maui Resort and Spa – Spa Moana

Organic Spa Magazine Top 10 Green Spas and Resorts 2010

- Hyatt Regency Mission Bay Resort and Marina – Blue Marble Spa

India Today Travel Plus 2009-2010 Readers' Choice Survey

- Best Spa in India - Park Hyatt Goa - Sereno Spa

SpaChina Magazine - SpaChina Awards 2010

- Best Spa Design of the Year - Park Hyatt Shanghai - Water's Edge Spa

Smart Travel Asia Best in Travel 2010

- Top 25 Spa Hotels & Resorts in Asia
 - Grand Hyatt Bali - Kriya Spa
 - Grand Hyatt Erawan Bangkok - i.sawan Spa

Spa Magazine Top Resort and Hotel Spas 2010

- Top 5 in Northern California & Pacific Northwest - Hyatt Regency Lake Tahoe Resort, Spa and Casino - Stillwater Spa

2010 AsiaSpa Awards Men's Spa of the Year

- Grand Hyatt Erawan Bangkok - i.sawan Residential Spa and Club

Spa Finder Japan 2010 Crystal Award

- Grand Hyatt Tokyo - Nagomi Spa

Australian Spa Association 2010 Best Destination Spa Award

- Hyatt Regency Coolum - The Spa

2011 AsiaSpa Awards Top 10 In-Spa Training of the Year

- Hyatt Spas

Pevonia Asia Spa Awards 2011

- Best Ayurvedic Spa - Park Hyatt Goa - Sereno Spa
- Top 10 Spa Treatment of the Year - Top 10 - Grand Hyatt Bali - Kriya Spa
- Top 10 Men's Spa of the Year
 - Grand Hyatt Erawan Bangkok - i.sawan Residential Spa & Club
 - Hyatt Regency Hong Kong, Sha Tin – Melo Spa
- Top 10 Holistic Treatment of the Year – Hyatt Regency Hua Hin - The Barai Residential Spa
- Top 10 Spa Retreat of the Year - Hyatt Regency Hua Hin - The Barai Residential Spa

Best in Beauty Buys: Salons, Services and Spas Awards – The Singapore Women's Weekly 2011

- Grand Hyatt Singapore - Damai Spa
 - Best Day Spa
 - Best Four Hands Massage

Maryland Life Magazine Award 2011

- Finest Spa – Hyatt Regency Chesapeake Bay Resort and Spa - Stillwater Spa

2011 Condé Nast Traveler Spa Hot List

- Hyatt Regency Curacao Golf Resort, Spa & Marina - Atabei Spa

The Best of Arizona Business 2011

- Ranked #1 Spa in Day/Resort Category - Hyatt Regency Scottsdale Resort and Spa at Gainey Ranch – Spa Avania

Arizona Foothills Magazine Best of 2011

- Hyatt Regency Scottsdale Resort and Spa at Gainey Ranch – Spa Avania
 - Best Mani/Pedi
 - Best Alternative Spa Treatment

2011 Condé Nast Traveler Top 250 Spas

- Top 100 Resort Spas - U.S. Mainland
 - #8 Hyatt Regency Tamaya Resort and Spa - Tamaya Mist
 - #56 Park Hyatt Aviara Resort - The Spa at Aviara
 - #64 Park Hyatt Beaver Creek Resort and Spa - Allegria Spa
- Top 20 Resort Spas - Hawaii
 - #6 Grand Hyatt Kauai Resort and Spa - Anara Spa
 - #6 Hyatt Regency Waikiki Resort and Spa - Na Ho'ola Spa
 - #18 Hyatt Regency Maui Resort and Spa - Spa Moana

2011 Forbes Travel Guide Four Star rating

- Park Hyatt Beaver Creek Resort and Spa - Allegria Spa
- Park Hyatt Toronto - Stillwater Spa
- Grand Hyatt Hong Kong - Plateau Spa

2011 Travel + Leisure World's Best Awards

- Top Hotel Spas in U.S. and Canada
 - #14 Hyatt Regency Scottsdale Resort and Spa at Gainey Ranch - Spa Avania
- Top Hotel Spas in Hawaii
 - #5 Grand Hyatt Kauai Resort and Spa - Anara Spa

FOR MORE INFORMATION CONTACT

Farley Kern
Vice President - Corporate Communications
+1 312 780 5506
farley.kern@hyatt.com

###